



East Rand Palliative Care

Formerly Hospice East Rand

We are thrilled to announce that Hospice East Rand is embarking on a journey of change. As we strive to provide the most comprehensive and compassionate care, we are adopting a new name that fully embraces our mission and services: **East Rand Palliative Care**. This change reflects our dedication to supporting our community's well-being at every step, without the fear often associated with the term "Hospice". Rest assured, our values and commitment remain unchanged and, most importantly, Hospice East Rand is not closing.

Join us as we continue to offer unwavering palliative care and support under our new name.

Your Questions Answered

Q: "Why are we changing our name?"

A: Our new name, East Rand Palliative Care, mirrors the breadth of support and care we provide, going beyond the traditional scope of hospice services.

Q: "What does 'Palliative Care' mean?"

A: Palliative care is the physical, psychological, social, and spiritual care provided by an interdisciplinary team of experts to anyone with a life-threatening illness and their loved ones. Care is offered from the point of diagnosis, through all phases of treatment, and when necessary during end-of-life care and extends to bereavement support if needed. We provide home-based care with a focus on promoting quality of life.

Q: "Will this affect the quality of care I receive?"

A: No, there will be no change in the quality of care you receive. Our exceptional team is dedicated to providing the highest standard of compassionate care.

Q: "Can I still use the term 'hospice' when referring to you?"

A: Yes, we will still offer hospice care as part of our comprehensive palliative care services.

Q: "How does this affect the charity shops?"

A: The charity shops will continue to operate as Hospice East Rand Charity Shops, supporting East Rand Palliative Care. The name change does not affect their operations—every donation and purchase will still help fund our vital palliative care services in the community.